Project No. 703, Academic Year 2022

Project No. 703, Academic Y Physical Therapy Clinic Service Platform Yanisa Poongthaisong, Pavinee Suthamjeam, Advisor: Dome Potikanond Information Systems and Network Engineering, Faculty of Engineering, Chiang Mai University

Physiotherapy Management System and Customers

OLIVE (A symbol of strength and perpetual becomes a name of the app) is a platform that helps physical therapy clinics and their customers by **making the appointment process easier and more efficient**. Customers can use the app to find clinics, book appointments, and see pricing. The app also helps clinics streamline their operations by keeping everything in one place.



Clinic:

Clinic Registration

Appointment Scheduling

Patient and Staff Management



Information and **Service Packages** Management **Timeslot** Management

Customer/Patient:

Appointment Lookup Search multiple clinics Reserve Appointment in an Advance

Evaluation

We conducted a survey on user-based for testing results in terms of **usefulness**, **ease of use**, **and applications interface**. The results revealed that candidates were satisfy with the user-interface, and ultimately handy. However, there is a room for improvement for better comprehension in some features.

Conclusion

We think that to reach a user-centric design, we should have approached and collaborated more with customers earlier and reached out to more stakeholders to fulfil the demand. Furthermore, by looking at the results and feedback, we think that this project can be **adapt further to suite other similar businesses**.

Information Systems and Network Engineering Faculty of Engineering Chiang Mai University